

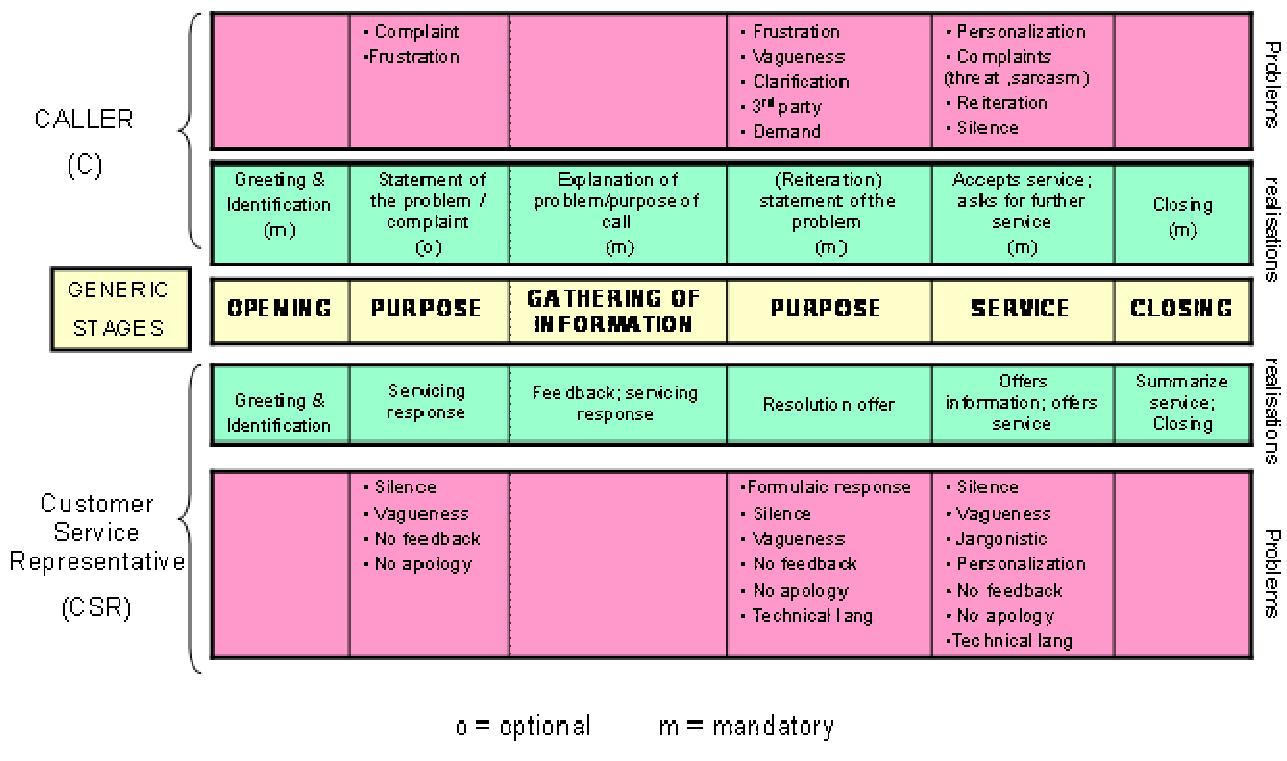
Linguistic Globalisation in Asia: Call Centre Discourse

(A-PA3G)

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Research Team: Gail Forey (PI), Jane Lockwood, Sima Sengupta, Arthur Firkins and Tony Bruno

Fig. 1 Generic Structure: Call Centre Transaction



Generic structure: Call centre transaction