Constructing a Taxonomy of Professional Communicative Competencies derived from the Four Key Industries in Hong Kong

Background:

Professional organizations in Four Key Industries in Hong Kong

The professional organizations to be surveyed represent professions in the Four Key Industries in the Hong Kong economy, namely **financial services**, **trading and logistics**, **tourism**, and **professional and other producers' services**. These Four Key Industries have been the driving force of Hong Kong's economic growth, providing impetus to the development of other sectors, and creating employment across Hong Kong (<u>Census and Statistics Department</u>, <u>HKSAR</u>, <u>2006</u>). See <u>Appendix</u> for a list of potential professional organizations in Hong Kong.

Objectives of proposed project

- To investigate professional organizations based in Hong Kong in terms of their overt and covert statements about the importance of English language and professional communication skills.
- 2. To investigate these professional organizations in Hong Kong in terms of what constitutes Communicative Competencies in their Professions, as well as how the professional organizations define each of the Communicative Competencies.
- 3. Consequent to the investigation, to determine attributes that are shared across professional organizations and those that are unique to specific organizations.
- 4. To construct a descriptive Taxonomy of Professional Communicative Competencies that has application value to any professional organization.
- To explore the practical implications of the findings and the proposed Taxonomy of Professional Communicative Competencies for improving professional communication education and practices.
- 6. To better serve the communication needs of professional communities and deepen our understanding of professional communication, which is the mission of the Research Centre for Professional Communication in English.

> Methodology

- 1. Review of the literature and published information by the surveyed professional organizations in the Four Key Industries in Hong Kong.
- 2. Interviews with representatives from professional organizations in Hong Kong to elicit information.
- 3. Analysis of the discourse processes and products of professionals in the Four Key Industries in Hong Kong.

Outcomes

- 1. An understanding and description of what constitute Professional Communicative Competencies in Hong Kong would strengthen the international reputation of the newly established Research Centre for Professional Communication in English (RCPCE). Such significant knowledge would enable members of the RCPCE to explore professional communication in a more principled, rigorous and detailed manner, and increase substantially the current levels of knowledge in the applied linguistic and professional communication fields through the dissemination of findings.
- 2. The findings would be made available not only to our own undergraduate and postgraduate students to further enhance their employment prospects in their chosen professions, but also, and more importantly, to the professional communities.
- Seminars, in collaboration with Professional Organizations in the Four Key Industries in Hong Kong, would be organized to disseminate the findings that are specifically related to how they define Professional Communicative Competencies in their respective professions.

Appendix

Examples of potential Professional Organizations to be surveyed

Hong Kong Institute of Arbitrators Limited
Hong Kong Institute of Bankers
Hong Kong Institute of Chartered Secretaries

HK Institute of Marketing

Hong Kong Society of Accountants Society of Chinese Accountants & Auditors

Securities & Futures Commission

Taxation Institute of Hong Kong

Chartered Institute of Management Accountants

Law Society of Hong Kong

Hong Kong Bar Association

The Hong Kong Institute of Arbitrators

Hong Kong Institution of Engineers

Institution of Civil Engineers

The Chartered Institute of Building (Hong Kong)

Association for Project Management

Association for Project Management Hong Kong

Society of Construction Law

Hong Kong Institute of Surveyors

The Institution of Civil Engineering Surveyors

Hong Kong Institute of Human Resource Management

Chartered Institute of Marketing (Hong Kong Branch)

Hong Kong Computer Society

Hong Kong Confederation of Insurance Brokers

Hong Kong Credit and Collection Management Association

Hong Kong Investment Funds Association

Hong Kong Logistics Association

Institute of Financial Planners of Hong Kong

Association of Chartered Certified Accountants

Association for Investment Management and Research (AIMR) Hong Kong Office

Hong Kong Securities Institute